



Missouri Department of Corrections

Division of Offender Rehabilitative Services
Workforce Readiness Unit

Comments or questions should be directed to (573) 526-6534.

Submissions for consideration to appear in future editions of the Guide may be sent to

Workforce Readiness Unit
Missouri Department of Corrections
P.O. Box 236
Jefferson City, MO 65102

This Resource Guide was prepared by Department staff—most notably
the Employability Skills/Life Skills team—
to serve our constituents and honor our commitment to excellence.

• Mission Statement •

The Department of Corrections with victims, communities and state and local governments improves public safety through secure confinement and effective community interventions. Through our cooperative efforts to provide effective correctional services, we hold offenders accountable for their behavior and prepare them to be productive citizens.

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Missouri Department of Corrections



Community Resource Guide

Southwest Region

Includes the following counties:

Barry, Barton, Bates, Benton, Cedar, Christian, Dade, Dallas, Greene,
Henry, Jasper, Lawrence, McDonald, Newton, Polk, St. Clair, Stone, Taney,
Vernon, and Webster.

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The **Missouri Department of Corrections** is not responsible for the activities of, or services provided by, any of the agencies or organizations listed in this Guide. The Guide is a compilation of information provided by the agencies and organizations listed to help connect offenders to local resources.

Identification Cards

Department of Revenue.....573-751-2989
Motor Vehicles and Drivers Licensing or visit your local
license office:

Notes _____

For further information,
you may check the University Extension Outreach Service on the internet:
www.communityconnection.org

Information/Hotlines

Aging Information & Referral Services for mental and physically disabled.....	MC+ for Kids.....
800-235-5503	Health insurance for children in need.
Cancer Information Service.....	Medicare Information.....
800-422-6237	800-633-4227
Center for Disease Control (Sexually transmitted diseases and Aids Hotline).....	National AIDS Hotline.....
800-227-8922	Spanish.....
Child Abuse Neglect Hotline.....	TTY.....
800-392-3738	800-243-7889
Childhood Lead Poisoning Prevention (Environmental Health and Communicable Diseases).....	National Childcare Information.....
866-628-9891	800-616-2242
Child Support Enforcement.....	National Domestic Violence Hotline.....
800-859-7999	800-799-7233
Consumer Complaints.....	Parental Stress Helpline...800-367-2543
800-392-8222	Poison Control Center (Missouri).....
Crime Victims Assistance Program.....	800-366-8888
800-347-6881	RAINN (Rape, Abuse, Incest National Network).....
Crisis/Suicide Hotline (Adult Stabilization Unit)..	800-656-4673
800-833-3915	Shelter for Battered Women Children (Rape and Abuse Crisis Center).....
Drug Help Hotline.....	800-303-0013
800-662-4357	Social Security Administration.....
Focus on Recovery Hotline.....	800-772-1213
800-222-0828	TANF/Food Stamps.....
Elderly Abuse/ Neglect Hotline.....	800-392-1261
800-392-0210	Veterans Information.....
	800-827-1000
	or 866-838-4636

Dear Friends:

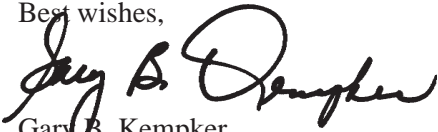
The Department of Corrections is proud to provide this resource guide to assist you in a civil, productive life.

The *Community Resource Guide* was designed to help you locate state and community-based programs and services. The programs listed complement the programs and services of the Missouri Department of Corrections.



The mission of the Missouri Department of Corrections is to keep the public safe. We do our best to help you obtain the skills necessary to be part of the community—keeping yourself, your family, your neighbors and your community safe and crime free. Now it is *your personal initiative* that will shape your future. Use these resources to help you succeed.

Best wishes,


Gary B. Kempker

How to use this Resource Guide...

The information in this Community Resource Guide may help you locate services you need. You will find agencies offering assistance for housing, food and clothing as well as job search assistance. Tips on using the guide follow.

1. Locate agencies closest to your current residence.
2. Make a list of your needs and seek help for the one that is most urgent. For example, if you have a place to live, your most urgent need may be to look for a job. Locate employment assistance agencies. Continue to find assistance to meet other needs.
3. Missouri has a network of One-Stop Centers called Missouri

Career Centers that offer many services at one site. For example, you may look for a job, study for the GED, and seek family financial assistance at the same location.

- 4. The United Way organization in some towns supports services that may help you.
- 5. Churches and religious organizations may also provide assistance in your community.

Once you have made contact with a One-Stop Center or a social service agency you may find that these groups can help you locate other resources. Keeping notes about the contacts you make will be helpful. Use the suggestions below to save time and frustration. Take time to say thanks to those who assist you. They will be happy to know when you are employed or have made progress toward your goals.

How to ask a question and get results...

An effective call:

- Have a paper and pencil ready when you make a call.
 - Be ready to give a brief but complete account of what you need—eliminate unrelated information.
 - Be ready to provide your full name and contact information such as how or where you can be reached or get messages.
 - If your inquiry involves an agency that uses an identifying case or file number (example: Social Security), have that number ready.
 - Be sure to record the person or people’s names and titles that you talk to and confirm their phone numbers in your notes since you may be transferred or routed through an electronic menu system.
 - Keep your notes together on all of your contacts to each agency so that you can supply information when you make follow-up calls.
- Space has been provided in this Resource Guide for making notes.*

These tips apply to effective letters as well.

GED Testing Centers

Missouri Southern State College (417) 625-9324 Student Support Center 3950 E. Newman Rd. Joplin, MO 64801	Southwest Missouri State University (417) 836-5116 Counseling and Testing Center Carvington Hall, Room 311 901 S. National Springfield, MO 65804
Crowder College (417) 455-5490 New Hall Student Services 601 Laclede Neosho, MO 64850	Southwest Missouri State University (417) 255-7940 Academic Support Center 128 Garfield St. West Plains, MO 65775

Probation and Parole Offices

Branson 417-334-5613 225 Church St. 65616	Springfield 10 417-888-4203 2530 S. Campbell • Suite H 65807
Nevada 417-448-1250 330 S. Prewitt 64772	Springfield 10R 417-895-5700 1735 W. Catalpa • Suite A 65807
Joplin 417-629-3200 1919 N. Rangeline Rd. 64801	West Plains 417-256-6178 1580 Imperial Center 65775

Notes

Legal Services

Legal Aid of Southwest Missouri800-444-4863 2872 S. Meadowbrook Avenue, Springfield, MO 65807 <i>Springfield</i> Civil cases only	Legal Aid of Western Missouri800-492-7095 302 South Joplin P.O. Box 1605 Joplin, MO 64801 <i>Joplin</i> Serving Barry and Lawrence counties
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*Public Defender
Contact your county directory*

Adult Education Programs (GED)

Adult Literacy Center417-683-2765 PO Box 338 Ava, MO 65608	Crowder College417-455-5490 601 Laclede Neosho, MO 64850 Adult Education and family literacy.
Carthage R-IX417-359-7026 609 River Carthage, MO 64836	Nevada Regional Technical Center417-448-2016 Bowman Building 2015 N. West Nevada, MO 64772
Texas County Technical Institute417-967-5466 6915 S. Hwy 63 Houston, MO 65483	Ozark Technical Community College417-895-7150 725 E. Brower P.O. Box 5958 Springfield, MO 65801
Joplin NALA West Campus417-625-5263 102 S. Schifferdecker Joplin, MO 64801 Adult Education and literacy	West Plains Adult Learning Center417-256-7788 613 W. First St. West Plains, MO 65775-2617
Lebanon Alternative Education417-532-8470 1015 N. Jefferson Lebanon, MO 65536	

Missouri's
One-Stop Career Center System

The primary purpose of the One-Stop Career Center System is to provide multiple services from many agencies at the same location to better serve job seekers and employers. The partners work together to determine customer needs and to provide a range of customer services that may include:

- Labor market information
- Job search assistance
- Computer bank of job openings
- Career exploration activities
- Training opportunities
- Register for unemployment assistance.

Career centers serving the Southwest Region:

Branson Office417-334-4156 1756 Bee Creek Road • Suite B Branson, MO 65616-7828 Serving Stone and Taney counties	Nevada Office417-448-1177 621 E. Highland Nevada, MO 64772-1022 Serving Barton, Bates, Cedar and Vernon counties
Joplin Office417-629-3000 730 S. Wall Avenue Joplin, MO 64801-4542 Serving Jasper, McDonald and Newton counties	Springfield Office417-887-4343 1514 S. Glenstone Springfield, MO 65804-1436 Serving Christian, Dade, Greene, Polk and Webster counties
Monett Office417-235-7877 511 S. Kyler Street Monett, MO 65708-9313 Serving Barry and Lawrence counties	West Plains Office417-256-3158 3417 Division Drive • Suite 1 West Plains, MO 65775-5789

Information on Missouri Career Centers
was provided by the
Missouri Department of Economic Development
Division of Workforce Development
<http://www.ecodev.state.mo.us/wfd>
email: lhightower@wfd.state.mo.us

Multi-Service Agencies

Division of Family and Senior Services417-339-0063 1756A Bee Creek Rd. Branson, MO 65616	Christian Associates of Table Rock Lake417-739-3200 PO Box 398 13192 Oak Dr. (off Hwy 13) Kimberling, MO 65686 Emergency financial and emotional support; food pantry, thrift shop.
Salvation Army417-339-4434 1114 Stanley Branson, MO 65616 Thrift Store and emergency assistance to victims of flood, major disasters and to needy local residents	The Least of These417-724-2500 101-A W Mt. Vernon Nixa, MO 65714 Food pantry and clothing bank for needy Christian County residents.
Women’s Crisis Center of Taney County417-335-3197 PO Box 282 Branson,MO 65615 Emergency support services for victims of domestic violence and their children.	Grand Oak Baptist Mission Center417-869-4818 2854 W. Grand Springfield, MO 65807 Clothing and a food pantry for people in need. Requirement: Social Security Number.
New Life Restoration Center417-334-8870 229 Carpenter Rd. Hollister, MO 65672 Residential program. Support services to return to society including employment and transportation assistance.	Ozarks Area Community Action Corp.417-862-4314 215 South Barnes Springfield, MO 65802 OACAC helps economically disadvantaged families identify problems and find solutions. Call for Neighborhood Centers in other counties.
Crosslines Churches of Joplin417-782-8384 131 S. High Joplin, MO 64801 Clothing & food.	

Substance Abuse Services

Lafayette House417-782-1772 1809 S. Connor Ave. Joplin, MO 64804 Domestic violence, alcohol & drug abuse treatment center; female only facility; treatment for females and their children	Community Alcohol & Drug Program417-863-6111 939-D Boonville Springfield, MO 65802 Outpatient alcohol and drug abuse treatment; SATOP and REACT.
Ozark New Directions Center417-781-7420 2808 Picher Joplin, MO 64804 Drug and alcohol treatment (inpatient and after care)	Salvation Army Harbor House417-831-7746 636 Boonville or 417-831-3371 Springfield, MO 65806 Substance abuse services; rehabilitation and shelter
Southwest MO Counseling417-451-0624 516 W. McCord or 800-996-5966 Neosho, MO 64850 Call for other locations. SATOP, React, outpatient counseling for individuals and families	Sigma House417-862-3339 800 S. Park St. Springfield, MO 65802 Alcohol & Drug Treatment; Outpatient & 28 day residential;men and women
Carol Jones Recovery Program417-862-3455 2411 W. Catalpa Springfield, MO 65807 Substance abuse treatment: inpatient and outpatient. Day care available.	White River Counseling ...417-823-9691 1925 S. Glenstone Ave. or 866-424-4188 Springfield, MO 65804 Substance abuse/Anger management treatment.

CMHC Locations

CMHC (Community Mental Health Consultants).....417-667-8352
815 S. Ash
Nevada, MO 64772

Dade County
Psychological Services.....417-232-4499
1011 Main
Lockwood, MO 65682

306 S. Independence.....816-380-4010
Harrisonville, MO 64701

Family Counseling
Center.....417-358-2220
1515 Hazel
Carthage, MO 64836

OTHER MENTAL HEALTH LOCATIONS

Pathways.....417-667-2262
320 Mac Blvd.
Nevada, MO 64772
Substance abuse services. Caseworker
for children and adults. Outpatient
psychiatric services.

Vernon County
Health Department.....417-667-7418
 301 N. Washington
 Nevada, MO 64772
 Health testing and
 immunizations.Nevada
 Community Based
 Veterans' Outpatient

**Nevada Community Based
Veterans Outpatient
Clinic**.....417-448-8905
322 S. Prewitt
Nevada, MO 64772
Veterans of U.S. military only

**Burrell Behavioral
Health.....417-269-5400**
1300 Bradford Parkway (Main Center)
Springfield, MO 65804
Counseling/Mental Health
services for Children and Adults

**OACAC Christian County
Neighborhood Center...417-581-7631**
PO Box 416
Ozark, MO 65721
Family life skills workshop.
Rental and energy assistance
depending on funding available.
Referral source.

Forest Institute Clinic.....417-831-7902
1322 S. Campbell Ave.
Springfield, MO 65807
Mental Health counseling, Open
8a.m. to 9p.m. M-Th; 8a.m. to
5p.m. Friday

Salvation Army.....417-862-5509
1707 W. Chestnut Expressway
Springfield, MO 65802
Emergency assistance to victims
of flood, major disasters and to
needy local residents

**St. Thomas the Apostle
Orthodox Mission.....417-882-2789**
1330 E. Walnut Lawn Street
Springfield, MO 65802

Springfield
Victory Mission.....417-831-6387
 203 W Commercial
 PO Box 2884
 Springfield, MO 65801
 Emergency, educational and
 residential services. Culinary
 school for male ex-offenders at
 1715 N. Boonville.

New Life Evangelistic Center
Free Stores (4 Locations)

167 State Hwy T.....417-336-5283
Branson, MO

831 S Moffet.....417-781-8994
Joplin, MO 64801

209 W Commercial.....417-864-5338
Springfield, MO 65803

23 S Main.....417-673-4511
Webb City, MO

Underprivileged Schoolchildren's Fund	417-864-3857
Springfield Public Schools	
940 N. Jefferson	
Springfield, MO 65802	
Provides clothing, shoes, glasses, school supplies and medical services on a limited basis	

Notes

Employment Assistance

Vocational For	Rehabilitation Persons	With	Employment Disabilities	Assistance (5 locations)
Joplin 801 East 15 th Street Joplin, MO 64804-0922	VR.....417-629-3148 or 877-222-8964		Springfield 1735 West Catalpa Suite C Springfield, MO 65807	South VR.....417-895-5720 or 877-222-8967
Nevada 1801 West Austin Nevada, MO 64772-0935	VR.....417-448-1332 or 800-598-3471		West 3417 Division Drive Suite 2 West Plains, MO 65775	VR.....417-256-8294 or 877-222-8959
Springfield 613 East Kearney Springfield, MO 65803	VR.....417-895-5863 or 877-222-8965			

Penmac Personnel Services

921 East Broadway417-326-2829 Bolivar, MO 65613	1100 Spur Drive.....417-859-4545 Suite 140 • PO Box 68 Marshfield, MO 65706
525 N Garrison.....417- 358-7763 Carthage, MO 64836	405 Plaza Drive.....417-235-0133 Monett, MO 65708
306 W College.....417-637-2558 Greenfield, MO 65661	115 Neosho Blvd. Corner Place.....417- 451-4475 Neosho, MO 64850
204 W.Spruce St.....417-967-1880 Houston, MO 65483	500 North 3 rd417-582-0111 Ozark, MO 65721
118 State Dr • Ste. A.....417-339-4193 Hollister, MO 65672	447 South Ave.....417-831-9100 Springfield, MO 65806
1329 E 32 nd Street.....417- 781-1009 Joplin, MO 64804	1424 Southern Hills.....417-256-7411 West Plains, MO 65775
824 W 12 th Street.....417-682-5660 Lamar, MO 64758	

Medical/Mental Health Care

MC+ for Kids.....888-275-5908
Health insurance for children in
need under 19 years of age

**The Crisis Center of
Taney County, Inc.....417-561-5105**
PO Box 282 866-379-0074
Branson, MO 65615
Emergency support for victims of
domestic violence, sexual assault
and their children; support groups
and peer counseling.

**Jasper County
Health Dept.....417-358-3111**
105 Lincoln
Carthage, MO 64836
Provides public health services to
all residents of Jasper County.

**Stone County
Health Center.....417-357-6134**
PO Box 125; 109 E. Fourth St.
Galena, MO 65656
Provides public health services to
all residents of Stone County.

Community Clinic.....417-624-5500
701 S. Joplin
Joplin, MO 64801
Provides medical services to
indigent individuals

**Community Counseling Center
of Joplin.....417-781-7706**
2401 N. Main
Joplin, MO 64801
Mental health/Sex offender
counseling

Lafayette House.....417-782-1772
1809 Conner
Joplin, MO 64804
Emergency support for victims of
sexual assault, domestic violence
and their children; Alcohol and
drug treatment facility for women.

Ozark Center (office).....417-781-2410
Call for other locations
3006 McClelland Blvd.
Joplin, MO 64804
Mental health counseling and
medication

**Allied Mental Health
Services.....417-667-8700**
100 S. Prewitt
Nevada, MO 64772

Western Missouri Migrant Education Center.....417-235-6534
301 E. Cleveland Ave.
Monett, MO 65708
Resources for migrant, neglected, emotionally disturbed children.

Head Start.....417-864-3430
215 S. Barnes
Springfield, MO 65802
Head Start for three-four year old children from low-income families, and children with disabilities. Free medical and dental care, psychological and disability services, two nutritious meals each day, and transportation. Sites are located in the counties of Barry, Christian, Dade, Dallas, Greene, Lawrence, Polk, Stone, Taney, and Webster. Early childhood infant thru 3 years.

Fair Haven Children's Home.....417-862-6675
3132 N. Fair Haven Loop
Strafford, MO 65757
Home for abused, neglected, emotionally disturbed children.

Notes

Transportation

MAPS.....417-626-8607
1301 W. 2nd
Joplin, MO 64801
Public mass transit. Reduced fare to elderly and disabled

City Utilities Transit Services.....417-831-8782
1505 N. Boonville or 301 E. Central
Springfield, MO 65803
Public transportation and para-transit services for general public in Springfield

OATS Inc......417-887-9272
3259 E. Sunshine
Springfield, MO 65804
Specialized transportation for elderly and physically disabled who qualify.

Carpool/Rideshare Program.....417-831-7433
840 Boonville
Springfield, MO 65802
Carpool matching in Springfield and a 17 county area

Housing Assistance

Oxford House Group homes for recovering substance abusers (3 listings)

Moffett.....417-623-4347
529 S. Moffett Ave.
Joplin, MO 64801
Men's House

McCann.....417-863-0244
820 S. McCann Ave.
Springfield, MO 65804
Womens's House

Catalina.....417-887-7783
1674 S. Catalina Ave.
Springfield, MO 65804
Men's House

Housing Assistance Continued

Cottage Overnight Lodging.....417-778-7782
302 Vine
Alton, MO 65606
Cottages for rent, starting at \$35/night.

The Family Violence Center, Inc......417-837-7700
519 E. Cherry
Springfield, MO 65801
Services for victims of domestic violence.

New Life Evangelistic Center.....417-468-6188
3208 State Hwy 00
Marshfield, MO 65706
Free Store

The Kitchen, Inc......417-837-1500
1630 N. Jefferson Avenue
Springfield, MO 65803
Provides emergency shelter for individuals and families

New Life Evangelistic Center.....417-864-5338
1536 N. Jefferson
Springfield, Mo 65801
Women's & Children's Shelter.

Metro Housing Finders...417-889-3880
1937 S. Glenstone
Springfield, MO 65804
Free rental finding service for the Springfield Metro Area

Christian Foundation417-831-5546
420 S Campbell
Springfield, MO 65806
Emergency shelter for men

**Salvation Army
Emergency Shelter**.....417-862-5509
1707 W. Chestnut Expressway
Springfield, MO 65801
Helps families (with children)
who are residing in homeless
shelters become self-sufficient by
providing temporary transitional
housing.

Harbor House.....417-831-3371
636 Boonville
Springfield, MO 65802
Emergency shelter for men; drug
and alcohol rehabilitation counseling.

**Springfield Victory
Mission**.....417-831-6387
203 W. Commercial
Springfield, MO 65801
Homeless shelter & recovery
program; Short-term housing for
transients

Notes _____

Food

**Women, Infant and
Children Program**417-864-1079
290 E Central
Springfield, MO 65802
Nutritional, educational and
supplemental food packages for
pregnant women, breast-feeding
women and children under five
years old.

The Least of These.....417-724-2500
149 East Hwy CC
Nixa, MO 65714
Food Pantry and clothing bank for
low-income persons in Christian
County.

Clothing

Sunlight Thrift Shop.....417-358-3922
1002 Oak
Carthage, MO 64836

**Disabled Americans
Veteran’s Thrift Store**.....417-624-4644
1201 E. 7th
Joplin, MO 64801

Salvation Army Store.....417-624-2033
510 Kentuucky
Joplin, MO 64801

**Missouri Council of the Blind
New Image Thrift Store**....417-831-1488
1445 W Kearney
Springfield, MO 65803
Thrift store

Next-to-New Shop.....417-862-7708
416 S Kimbrough
Springfield, MO 65806
Sells used clothing on
consignment

**Salvation Army /
Thrift Store**.....417-862-5509
1737 S. Campbell
Springfield, MO 65807
and
431 W. Walnut
Springfield, MO 65806

Child Care

**Head Start of
Carl Junction**.....417-649-6785
305 S. Broadway
Carl Junction, MO 64834
Child care for 3-4 year old children
from low-income families. Trans-
portation provided.

Head Start of Carthage.....417-359-8870
1810 S. Baker
Carthage, MO 64836
Child care for 3-4 year old children
from low-income families. Trans-
portation provided.

**Head Start of
North Joplin**.....417-781-4497
1200 N. Main
Joplin, MO 64801
and
**Head Start of
South Joplin**.....417-781-5728
4302 Richard Joseph Blvd. West
Joplin, MO 64804
Child care for low-income 3-4 year
old children. Transportation
provided.